



PFM



INTEGRATED FACILITY MANAGEMENT SOLUTIONS

THAT MAKE A DIFFERENCE BY REDEFINING YOUR PLACES



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PFM was established in early 2008 to provide Facility Management services in UAE.

COMPANY INTRODUCTION

PFM is a leading Facilities Management company in UAE with a team of experts with in-depth knowledge and specialization in various FM Services.

We recognize our staff as being one of our most important assets and business functions, and as such we place huge emphasis in our employee selection process and employment procedures so that clients can receive best facilities management and be assured their properties and assets will be maintained and managed by a specialized team of experts who will work closely and diligently with all stake holders to ensure the wellbeing of all occupants and visitors while at the same time maintain and manage all properties and assets in a secure, safe, and professional manner.

We are committed to deliver par excellent Facilities Management services and consultancy to our clients. Over the years PFM established itself as a reputable key player in the FM industry and has extensive expertise and industry knowledge to manage projects of different sizes and complexities commencing from the design phase to the handover and operations of the facilities. PFM provides a broad range of quality facilities management services offering clients efficient FM business solution customized and tailored to meet their business needs.





CEO MESSAGE

“

PFM has innovatively seized opportunities in the services sector, through technical expertise, integrity, reliability and competitiveness. Our work ethics/philosophy allows us to work seamlessly with our clients to be their “Partner of Choice”.

This means we go beyond customer expectations to provide the entire spectrum of services, including preventative maintenance and repairs, design development & consultancy, operations to constructions cost advise analysis. It is our single-minded customer focus that has helped us in our race of excellence.

The driving force behind our success is our people. Our people are trained rigorously and work smarter and we pride ourselves in the caliber of our team, making better lives for our clients in the community. One of our core values, is developing talent and placing knowledgeable people throughout our workforce. Our empowered and developed employees will be the foundation of a lasting legacy. PFM is a dynamic company with a constantly evolving business model, leveraging synergies throughout our group, which results in delivering world class services, across our customer operations.”





VISION

We envisage being a pioneer Facilities Management Company, preferred provider, deliver excellence service, high performance and great value to our esteemed clients, whilst maintaining high ethical and professional standards. We strive for a sustainable future, shaping environments to make great places to live, work and visit.

MISSION

To be UAE's best Integrated Facility Management solutions partner to our Clients by providing and outstanding tailor-made service built on excellence, expertise, integrity and safety standards. We will achieve excellence by embracing innovation and empowering our people to the best. Ultimately Our Client's vision becomes our mission.

VALUES

- React quickly and positively to customer issues.
- Utilization of professional, diverse and highly trained workforce.
- Exceptional service and product quality.
- Timely delivery of value-added services.
- Honest and open ethos.
- Appropriate financial apportionment and accountability.
- Respect for one another; everyone is of the same importance and everyone matters.
- To validate and incorporate new and effective technologies.
- Ultimately, we care and believe in satisfying the needs of the Clients, by providing customized service to our clients.



WHY PFM?



Quality of Service

The Quality of our service delivery and the passion and the care with which we look after our Customers and Assets, makes us stand out from our competitors.



Value for Money

Value for Money is something only our Clients can judge. We base our FM strategy around what is important to our Clients and follow exacting Customer Service standards that are unique to our market.



Cost of Service

The Cost of our service is important to us and our Clients. Our transparent approach to FM engenders trust that we deliver our leading edge services at price that is a Win-Win to the Partnership.





PERSONNEL OVERVIEW

Our Company's main strength is our expert, experienced and dedicated employees. We as a team are successfully handling 50+ different soft & hard services all around UAE. Our people belong from various nationalities but they work as a successful team.

For the welfare of our people, we provide various training & certification both in soft and hard Service. They are well trained to carry out the customer requirement as such we can create a strong and trustworthy relationship between our people.

PERSONNEL CERTIFICATION

- | | | | | |
|--|--|---|--|---|
| 
Safety | 
Scaffolding | 
Confined Space | 
Fumigation | 
Pest Control |
| 
Water Tank Cleaning | 
Lifeguard | 
Fire | 
Work at Height | 
Boom Lift |
| 
Chemical Handling | 
Termite Control | 
Cradle | 
First Aid | 
HSE |



OUR PROCESS



Plan

We identify your facility and the characteristics of its people to understand the requirements and constraints. We create a comprehensive plan with our offerings to meet the expectations.

Do

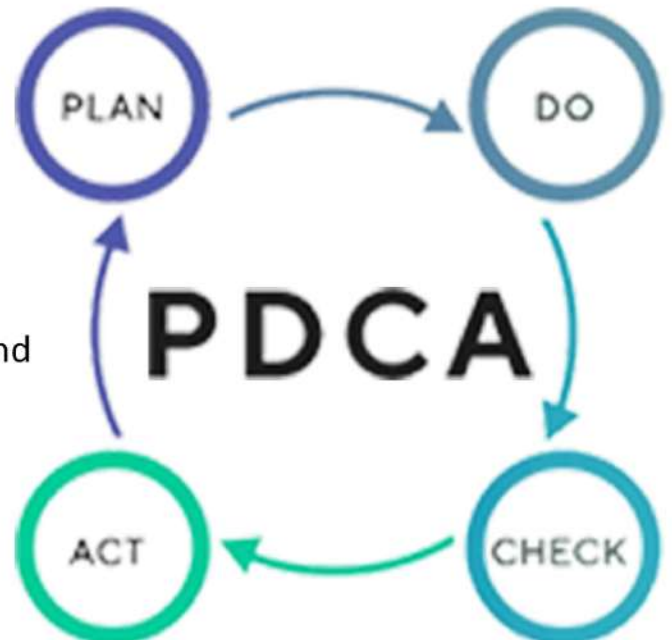
We implement our custom plan for operation and maintenance with the right people, process and methods. Our services are put into action keeping quality, value and sustainability as core values.

Check

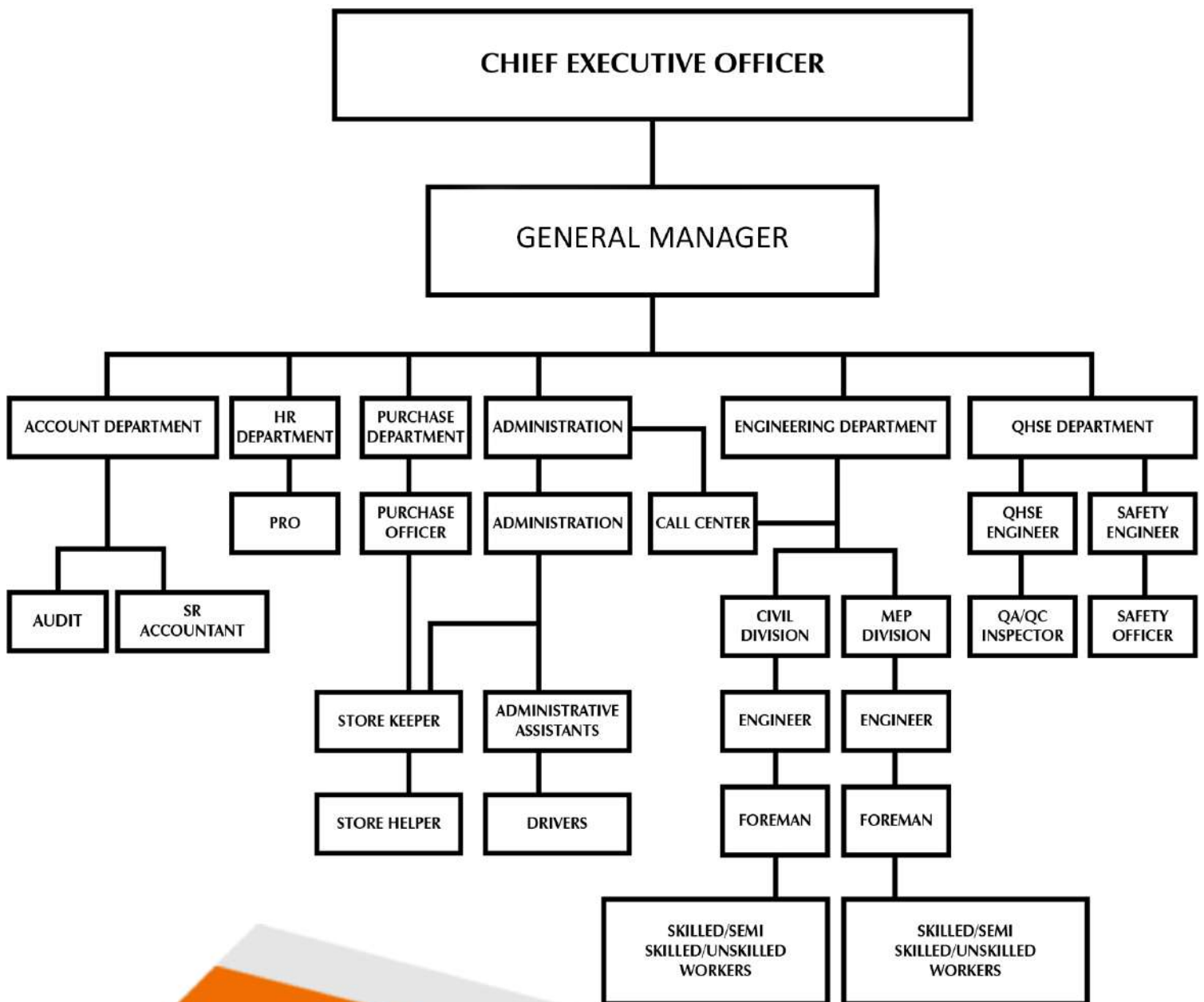
In our process, we inspect and collect the data at different stages to generate key check points. This helps us to quantify performance, understand areas of improvement and check for deviations from our plan.

Act

Based on our analysis, we adjust our process to increase efficiency and bring more value to your operation. We align our process to be sustainable and strive to reduce carbon foot prints.



ORGANOGRAM STRUCTURE





SECTORS OPERATED/OPERATING

Government

Our Government customers range from single through to complex departments across UAE. We deliver real cost savings with a sustainable proposition that is leading edge in the market.

Education

From schools to universities, classrooms to student accommodation, we specialize in taking care of buildings so that the academics and teachers can focus on inspiring the next generation.



Finance and Professional

We work tirelessly to ensure that the property entrusted to us, is an environment that impresses clients, and is befitting of the businesses aims and objectives.



Technology

These complex environments contribute to our new digital world and we thrive from the innovative thinking and play our part in helping these creative environment to thrive. We use our specialist teams to provide engineering and energy management supplement our clients.



Residential

Whether through mobile or static FM teams we deliver residential solution delivering timely response and planned maintenance services across UAE.



Retail

We understand retail, from Malls, individual shops, to F&B outlets, we understand the tempo and importance of maintaining the environment so your customers shop and dine in comfort and enjoyment.



Healthcare

We really do care, by delivering clean and safe environments for patients, staff and visitors. We provide all services from cleaning, security to portorage In addition, we manage complex MEP system.



PFM SERVICES



Hard Services



Electrical



Fire Fighting



Plumbing



FitOut



Access Control



Cradle Management



Life Guard



Gate Barrier



Pool Maintenance

Soft Services



Cleaning



Security



Pest Control



Building Cleaning



Recycling



Admin Services



Parking Management



CCTV Camera



Smart Home



OTHER SERVICES

- Contract Management
- Project Management
- Property Management
- Facilities Management Consultancy
- Facilities Condition Assessment
- Renovation and Fit-out management
- Handover Management
- DLP/Warranty Management
- HSSE Services (Health, Safety, Security and Environment)
- Fire Fighting Services
- Helpdesk Services
- Life Cycle Management and costing
- Service Charge Management
- Energy Management
- IT (Information Technology)



FIT OUT CIVIL WORKS

- Block Work / Plastering
- Painting
- Tiling
- False Ceiling
- Gypsum Partitions & Metal Work
- Joinery, Doors, Wardrobes, Cabinets & Counters
- Metal Works Hand Rails, Aluminum, Glazing
- Steel Doors, Gates & Pergolas
- Stone Works, Marble, Granite & Others
- Soft Land Scaping
- Hard Land Scaping
- Swimming Pool & Water Features
- Wooden & Joinery Works



TECHNICAL DEPARTMENT

Mechanical / HVAC Division

- Mechanical ventilation services
- Mechanical drawing services
- Air cooled chillers
- Water cooled chillers
- Cooling towers
- District cooling
- FAHU, AHU, FCU, MKU, Ecology unit
- Chiller Management System (CMS)
- VRV'S
- Decorative split DX system
- Ducted split DX system
- BMS Solution



Electrical Division

- LV panels / room
- Bus bar risers
- Cables and wires
- Low current system
- CCTV system
- SMTV system
- Isolators
- Wiring accessories
- Fire alarm system
- Fire fighting
- Lighting control system
- Central battery system
- Solar system



Plumbing Division

- Domestic & commercial plumbing works.
- Installation testing and commissioning of all types of pumps: booster, transfer, submersible, circulation, irrigation, etc.
- Installation of a wide range of sanitary ware models and types.
- Chlorination of plumbing systems.
- Central water heater system.
- Electrical and solar water heaters.
- External drainage networks and manholes.
- Wide range of grease traps.
- Underground sewage piping works.
- Storm water drainage system.
- Pre-engineering.
- Feasibility study and solutions.
- Testing and commissioning of all plumbing systems.



Fire Fighting

- Commercial & residential fire sprinklers.
- Commercial & residential fire systems for civil defence and their inspections.
- Commercial warehouses fire safety setup



CLIENT SERVICED



MAJOR PROJECTS HIGHLIGHTS

PFM fast growing construction company based in Dubai. We undertake civil construction, interior designing & decoration and fabrication services of residential, institutional and commercial buildings throughout all over Dubai



PFM GROUP



**FACILITIES MANAGEMENT
L.L.C.**



**GENERAL TRADING
L.L.C**



**COMMERCIAL BROKERAGE
L.L.C**



**CARGO TRANSPORT
L.L.C**



AUTO MAINTENANCE

CONTACT US

Tel: +971 4 8824122, Saheel - 1, Office - 1306, AL Nahda - 1

P.O. Box: 231699, Dubai - U.A.E.

Email: info@pfmuae.ae

www.pfmuae.ae

